

TCG Process:

Automation for Insurers

What if you could process claims 70% faster while cutting costs in half? Manual handoffs create delays, and legacy systems can lead to avoidable mistakes. When payouts take too long, customers look elsewhere for faster service.

The Claims Processing Accelerator doesn't just automate tasks - it orchestrates your entire claims ecosystem. Using intelligent document processing, advanced AI and seamless integration capabilities, we connect every step into one unified, efficient end-to-end process.



Let the results speak for themselves:

- ✓ **Reduce cycle times by up to 70%**
Pay claims in days, not weeks
- ✓ **Cut processing times in half**
Eliminate manual bottlenecks
- ✓ **Boost customer satisfaction**
Deliver the fast service they expect
- ✓ **Eliminate errors**
AI-powered accuracy you can trust

Revolutionize claims processing with intelligent automation that delivers faster settlements, improved accuracy and enhanced customer experiences during critical situations.

Common Challenges Addressed

Manual claims registration bottlenecks

Replace time-consuming document review and data entry with instant automated processing from emails, fax, mail and online portals.

Fraud detection delays

Implement real-time fraud screening and risk assessment to identify and prevent fraudulent claims.

Claims adjuster capacity constraints

Enable human experts to focus on complex cases while automation handles routine processing.

Insurance regulatory reporting

Automatically generate required compliance reports and maintain documentation for regulatory examinations.



DocProStar now captures claims from all channels automatically and feeds them directly into our existing claims management platform. We've reduced initial processing time by 85% and eliminated the data entry backlog that was frustrating both our team and our policyholders.

Claims Operations Manager

UK Insurance Provider

Automated Claims Processing Benefits

1

Reduce claims processing time by 70%

Automate document analysis, validation and decision workflows for faster claim resolution.

3

Improve first notice of loss (FNOL) accuracy

Eliminate manual data entry errors with AI-powered document processing and validation.

5

Directly integrate with existing systems

Connect seamlessly with your claims management platform, policy administration system and core insurance applications.

2

Improve claims assessment accuracy

Leverage AI-powered analysis to ensure consistent, fair evaluations and reduce disputes.

4

Enhance customer satisfaction during claims

Provide timely updates and faster payouts when customers need support the most.

6

Demonstrable Compliance and Audit

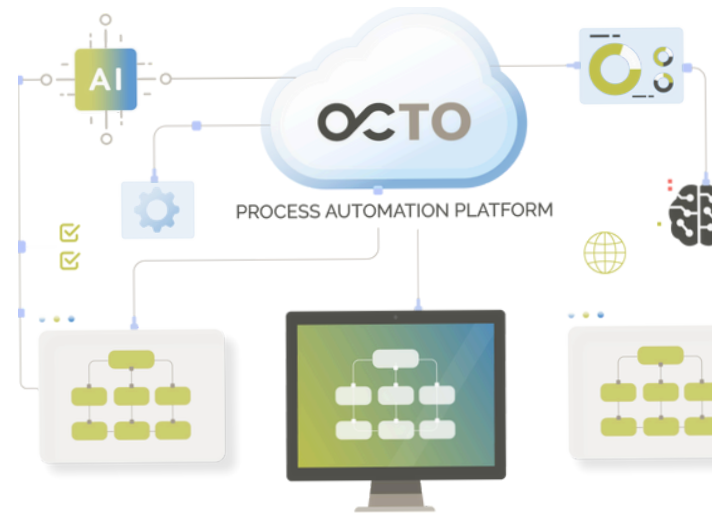
Track everything from receipt to completion, including full transparency of AI driven decisions.

Unmatched Processing with a Powerful Duo: OCTO and DocProStar

Efficient processing starts with precise data. Intelligent extraction and classification with advanced IDP technologies from DocProStar ensure only accurate data flows into your business processes in OCTO.

Business rules engines ensure consistent rules across all claims, minimizing errors and inconsistencies and reducing processing time.

The entire claims lifecycle - from registration to resolution - is orchestrated in a single platform, offering full transparency and control.



Harness AI

Integrating AI into insurance claims processes offers numerous benefits - from efficiency gains to attracting more customers and better fulfilling their needs.

OCTO's open platform makes it easy to integrate your choice of AI service(s), while offering out-of-the-box integrations with leading providers including OpenAI, Microsoft and Google.



Faster
turnaround



Fewer errors
and rework



Seamless
integration



Real-time
visibility



Ready to
scale

Schedule a demo or speak with one of our experts to accelerate your claims operations.