DocProStar® is a Swiss-engineered, world-class Input Management software product to efficiently process high volumes of incoming documents of any format, from any channel. DocProStar® (DPS) is an important building block for any digitalization strategy; it enables organizations to address a hybrid (traditional and digital) world with one single, expandable and scalable system.

DocProStar®’s powers make organizations more efficient and lower their operational costs. Customers will experience better service thanks to faster turn-around times. Full control and compliance is assured down to each single document and each single processing step.

You simply design the process – DocProStar® will take care of the rest!
VALUES
DocProStar® has been designed to provide a flexible, change-friendly, one-stop environment for all input/output document processing needs an organization might be required to address.

Omni Capture
DocProStar® accepts any incoming document, regardless of format (paper, fax, email + attachments, pdfs, e-streams etc.) and regardless of channel (scanner, fax, mfp, mobile, chat, etc). All different input is normalized and processed using the same business logic.

Automated Extraction / Information Creation
DocProStar® uses state-of-the-art technologies to obtain precise and actionable business information directly from the documents with high automation and minimized human intervention.

Productive Case Processing
DocProStar® dynamically manages entire document-centric cases through all process steps from entry up to final decision/transaction/printing.

Full Control
DocProStar® provides encompassing process control throughout and produces detailed processing data (statistics/analytics).

KEY BENEFITS
• Helps organizations to accelerate turn-around-times to increase customer satisfaction.
• Automates document processes (straight-through processing) and thus makes the organization more efficient.
• Increases amount of available information at no extra cost.
• Enables organizations to meet the challenges of an increasingly hybrid world (traditional/paper + digital).
• Automatically self-tunes and optimizes itself to changed conditions without the need for expensive service personnel.
• Offers full process transparency and control at all times and keeps detailed records to address any potential compliance request.
• Consolidates all document processing infrastructures in one single system and therefore lowers total cost of ownership.
• Gives organizations flexibility in choosing preferred deployment (in house, cloud, outsourcing).

DOCPROSTAR®
is based on a proven, modern software architecture and provides highly scalable performance on a platform that matches all document processing needs and requirements of the enterprise.
Its simple to understand graphical user interface allows for the implementation of process applications in the shortest possible time.
And DocProStar® is change-friendly. So your organization remains agile versus new regulations and flexible versus new market demands.
DocProStar® is built for today and the future. Security of investment is assured and peace of mind comes with it. Remember: Swiss Engineering.
WHY BUSINESS AND IT LIKE DOCPROSTAR®

DocProStar® a Future-Proof Architecture for the Enterprise
DocProStar® is a cloud-ready, 4th generation document processing product with its own high-volume, high-performance, rule-based workflow platform (Primus). Its functionality provides for unprecedented flexibility in designing, running and monitoring document processes. Built to match the high integration standards of demanding IT departments.

DocProStar® Rapidly Developed Process Applications
With DocProStar® entirely new process applications or process changes are quickly developed and brought to production in record times. Processes, process logic and graphic user interfaces (GUI) are created with simple drag&drop actions. The behavior of process components (activities) is defined via point&click parametrization. And because of its «no scripting» approach the unimpeded upgradability of DocProStar® is available for lifetime.

DocProStar® Powerful Workflow
DocProStar® supports different workflow «roles» per document type and therefore powerful workflows can be implemented. This creates enormous flexibility in creating company-specific validation, supervision and subject-specific action roles. Allows workflows to run across company borders, e.g. including the services of an outsourcing company (BPO) within one single process.

DocProStar® Process Design and Visualization
Processes within DocProStar® are built simply by creating a graphical process representation with drag&drop actions according to the Business Process Model and Notification (BPMN) standard. BPMN helps to cut implementation times by facilitating communications between experts, subject specialist and users and acts as a common «language» between business and IT departments.

DocProStar® Robots for Self Learning / Self Tuning
The self learning and self tuning robots of DocProStar® improve precision and efficiency of the information extraction steps without deliberate interventions, therefore continually optimizing automation rates (simply by using DocProStar®). Faster implementation times are achieved, because the need for system tuning is minimized or not necessary at all.

DocProStar® Service Oriented Architecture
The service oriented architecture (SOA) of DocProStar® is extremely scalable and allows for the application of unlimited processing/CPU power. Smart load balancing can be controlled via simple parameters. With DocProStar® the smart usage of server power makes processing bottlenecks a thing of the past. The SOA architecture facilitates quick and powerful integration with 3rd party systems.
**CUSTOMERS**

DocProStar® has a broad and satisfied customer base. Due to the versatility of DocProStar® its customers can be found in almost every industry. Organizations with intensive document handling requirements (e.g. Financial Services, Health Care, Government and their respective Outsourcers) are however the most frequent users of DocProStar®.

Productive installations of DocProStar® perform on four continents; on client's premises, in the Cloud or at a contracted outsourcer (or combinations thereof).

**DocProStar® Makes Service Providers Agile**

Service providers (BPO) will find DocProStar® optimally suited to support their business model because of its

- Versatility (supporting the most diverse document processing solutions), scalability (performance) and flexibility (change-friendliness)
- Support for multiple clients (tenants) and multiple processes on the same platform
- Detailed billing and statistical information for each process
- Superb monitoring capabilities (via web). An optional service level agreement (SLA) package is available which enables service levels to be monitored and met.

**SOLUTIONS**

DocProStar® has already been the basis for hundreds of very varied, multifaceted process solutions. The same generic system environment – in centralized or distributed set-ups – is being used to address all challenges of document processing requirements, be it the extraction of information from forms, semi-structured (e.g. invoices) or completely unstructured documents (e.g. correspondence). Most process applications nowadays deal with more than one input format (e.g. paper, PDF, email, etc.).

The initial success of the first process put into production has led over 60% of DocProStar® customers to implement additional (up to 20+) processes on the same platform, thus taking advantage of scaling effects and overall reduced system maintenance costs.

Want to know more? - sign up for a free 20 minutes webinar to experience the power of DocProStar®. Contact details are below.